

## 2 A framework for the social valuation of ecosystem services

3 **María R. Felipe-Lucia, Francisco A. Comín,**  
4 **Javier Escalera-Reyes**

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6 **Abstract** Methods to assess ecosystem services using  
7 ecological or economic approaches are considerably better  
8 defined than methods for the social approach. To identify  
9 why the social approach remains unclear, we reviewed  
10 current trends in the literature. We found two main reasons:  
11 (i) the cultural ecosystem services are usually used to  
12 represent the whole social approach, and (ii) the economic  
13 valuation based on social preferences is typically included  
14 in the social approach. Next, we proposed a framework for  
15 the social valuation of ecosystem services that provides  
16 alternatives to economics methods, enables comparison  
17 across studies, and supports decision-making in land  
18 planning and management. The framework includes the  
19 agreements emerged from the review, such as considering  
20 spatial-temporal flows, including stakeholders from all  
21 social ranges, and using two complementary methods to  
22 value ecosystem services. Finally, we provided practical  
23 recommendations learned from the application of the pro-  
24 posed framework in a case study.

25  
26 **Keywords** Social evaluation · Stakeholder ·  
27 Ecosystem services flow · Ecosystem services ranking ·  
28 Social perception

### 29 INTRODUCTION

30 The use of ecosystem services [the benefits humans receive  
31 from nature (Alcamo et al. 2003)] is becoming a powerful  
32 tool in land planning and management. According to the  
33 subject of study to be valued, the study of ecosystem

services can be approached from an ecological, economic, 34  
or social perspective. The ecological approach focuses on 35  
measuring ecological functions or ecosystem properties (de 36  
Groot et al. 2002); the economic approach estimates the 37  
use and non-use values of ecosystems in monetary terms 38  
(Wilson and Carpenter 1999); and the social approach is 39  
based on the values society attributes to each ecosystem 40  
service (Martín-López et al. 2012). However, the unclear 41  
existing methodology to assess ecosystem services from 42  
the social approach (Menzel and Teng 2010) is risking the 43  
potential impact of the ecosystem services framework in 44  
land planning and management (Chan et al. 2012a). For 45  
instance, the fringe between the economic and the social 46  
approach is not well distinguished, leading to the frequent 47  
use of econometric methods to assess social preferences on 48  
ecosystem services. In other instances, the social approach 49  
is only implemented to assess cultural ecosystem services, 50  
disregarding the rest of the services (such as regulating, 51  
supporting, and provisioning) (Newton et al. 2012; Plien- 52  
inger et al. 2013). The omission of the other types of ser- 53  
vices in the social valuation of ecosystem services might be 54  
due, among other reasons, to the expertise and amount of 55  
time that these methods require, and to the usual confusion 56  
between the category of socio-cultural ecosystem services 57  
[i.e., “the nonmaterial benefits people obtain from eco- 58  
systems through spiritual enrichment, cognitive develop- 59  
ment, reflection, recreation, and aesthetic experiences” 60  
(Millennium Ecosystem Assessment (MEA) 2005, p. 40)] 61  
and the social approach of ecosystem services (which 62  
evaluates all ecosystem services). 63

In ecosystems management, social valuation has typi- 64  
cally been implemented with the aim of achieving policy 65  
makers’ objectives [e.g., river restoration projects and 66  
water and natural-resource management (Menzel and Teng 67  
2010)]. However, its potential can be extended further by 68

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A2 article (doi:10.1007/s13280-014-0555-2) contains supplementary  
A3 material, which is available to authorized users.

69 including the participation of society in ecosystem services  
70 assessments advising decision-making (Chan et al. 2012a).  
71 This will more likely enable legitimate results and satisfac-  
72 tory decisions to more stakeholders (Menzel and Teng  
73 2010). In turn, that will help to develop more resilient  
74 communities (Folke et al. 2002) built on social fulfillment  
75 and environmental sustainability (Castillo et al. 2005;  
76 Berkes and Turner 2006).

77 Developing a framework to guide social assessments of  
78 ecosystem services is a challenge where collaboration  
79 between social and natural scientists is required (Maass  
80 et al. 2005; Raymond et al. 2013). Yet to our knowledge,  
81 this challenge has not been addressed, and several  
82 approaches can be pursued. Here, we apply multiple dis-  
83 ciplines that influence the expression of ecosystem services  
84 preferences by stakeholders (e.g., anthropology, sociology,  
85 and psychology), together with views of experts on eco-  
86 system management to devise such a framework. We aim  
87 to use this as a common ground to share expertise across  
88 social assessments of ecosystem services, and to support  
89 land planning and management. As we will show in this  
90 article, such comparisons across studies are currently lim-  
91 ited by incomparable spatial and temporal scales, disparate  
92 methods of evaluating ecosystem services, and especially  
93 by the different status of stakeholders involved.

94 The objectives of this paper are: (1) to explore how the  
95 social valuation of ecosystem services has been addressed  
96 to date in the scientific literature, (2) to propose a novel  
97 framework to guide social valuations of ecosystem ser-  
98 vices, and (3) to illustrate the proposed framework via a  
99 case study.

## 100 METHODS

101 To develop a framework to guide social valuations of  
102 ecosystem services, we first explored how the social val-  
103 uation of ecosystem services has been addressed to date  
104 through an in-depth literature review; secondly, we pro-  
105 posed a framework including aspects that emerged from  
106 the review; and thirdly, we implemented the proposed  
107 framework in a case study. Below, we describe the meth-  
108 ods used in each part.

### 109 Current trends in the social valuation of ecosystem 110 services

111 To comment on the current trends relative to the social  
112 valuation of ecosystem services and to identify why this  
113 approach remains unclear, we reviewed all articles found  
114 across all type of sources (i.e., journals, conference pro-  
115 ceedings, and books or book chapters) indexed in the ISI

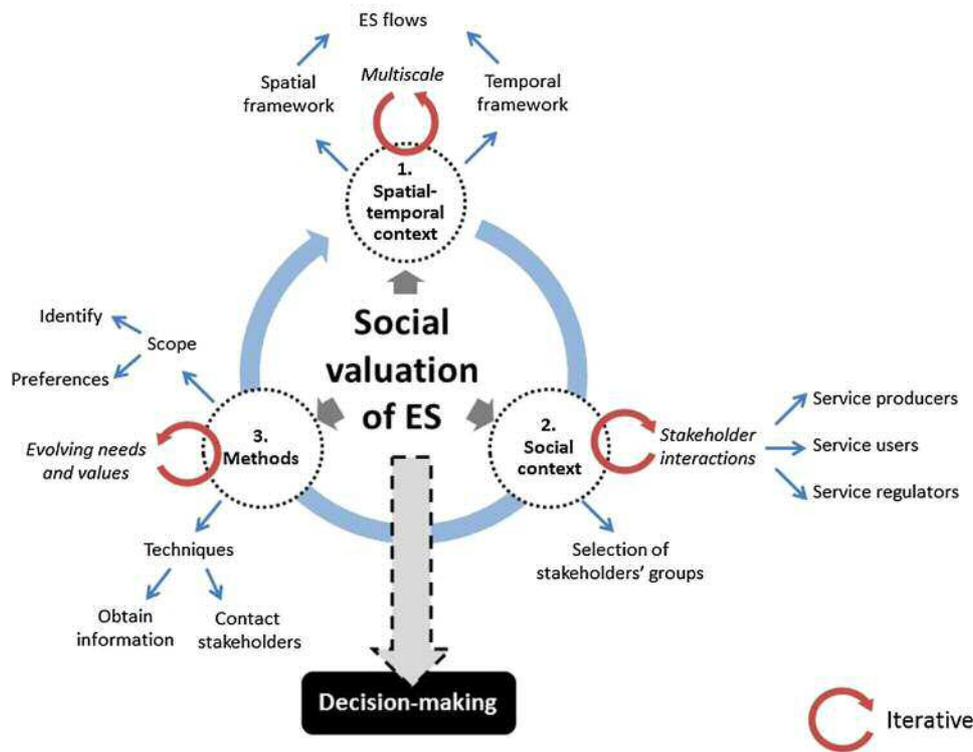
Web of Knowledge (which included the Web of Science, 116  
Medline, Zoological Records, and the Journal of Citation 117  
databases) published before the end of September 2013, 118  
that contained the keywords “ecosystem services,” and 119  
either the keywords “social valuation,” “preferences,” or 120  
“stakeholders” in the title or topic. We obtained a total of 121  
1082 records (214, 328, and 540 records in each search, 122  
respectively). We checked their suitability by reading the 123  
title and abstract, or reading the article in full. After 124  
rejecting double-counting papers, records not published in 125  
English, papers that did not explicitly undertake a social 126  
evaluation of ecosystem services (for example, papers 127  
proposing methods, frameworks, or reviews), and papers 128  
assessing social preferences on ecosystem services solely 129  
by economic methods, 55 records remained (see the list of 130  
selected papers in S1). The remaining articles were care- 131  
fully read, and the targeted information was extracted to 132  
calculate percentages of each aspect addressed. 133

### A framework for the social assessment of ecosystem services

To develop a framework to guide social assessments of 136  
ecosystem services, we focused on the basic questions 137  
required: *Who should complete the evaluation?*, *How to* 138  
*focus it?*, *At what extent?*, etc. We incorporated each 139  
question as a stage in the assessment that can be more 140  
thoroughly examined if taken as an iterative process 141  
(Fig. 1). 142

#### Stage 1: The spatial and temporal context

143  
144 Once we have elucidated the aim of the project—what is to  
145 be assessed—delimiting the spatial and temporal bound-  
146 aries is the first step toward evaluating ecosystem services  
147 (Hein et al. 2006; Chan et al. 2012a). Ideally, the study area  
148 should be extended to include the causes and effects on the  
149 object of study, but in practice, it is sufficient to limit it to  
150 the timespan and territories that influence both the bio-  
151 physical and the sociological dimensions the most. Since  
152 the appreciation of ecosystem services hinges on stake-  
153 holders’ dependence and their preferences might change  
154 over time and across spatial scales (Alcamo et al. 2003;  
155 Turner et al. 2003; Hein et al. 2006; Lamarque et al. 2011),  
156 a multiscale assessment of ecosystem services is valuable  
157 (Trabucchi et al. 2013). This process might increase the  
158 complexity of the evaluation, but capturing a greater  
159 variety of opinions and interactions among stakeholders  
160 and the ecosystem also increases knowledge concerning  
161 the decision context and enables the adaptation of man-  
162 agement policies to each spatial and temporal scale (Hauck  
163 et al. 2013).



**Fig. 1** Framework for the social valuation of ecosystem services (ES). According to time and funding availability, all stages can be used in an iterative process to help decision-making. In the first stage, the spatial–temporal context is first broadly defined, and is then expanded to a multiscale assessment in second or successive rounds. In the second stage, the stakeholders selected to represent the social context can be more exhaustively detailed to identify the interactions among them. In the third stage, the appropriate method can be iteratively applied to reflect evolving preferences and views

164 *Stage 2: The social context*

165 Who should evaluate ecosystem services? Ideally, all  
 166 stakeholders of the project [i.e., the population that has a  
 167 real influence on the object of study, or that might be  
 168 affected by decisions made concerning it (Freeman 2010)]  
 169 should participate (Satz et al. 2013). Stakeholders’ opin-  
 170 ions can be requested from a single person, a sample of  
 171 citizens, and the involvement of the total population (An-  
 172 tunes et al. 2009). More practically, stakeholders are usu-  
 173 ally grouped to ultimately include a small fraction of them  
 174 (i.e., the key players; Chan et al. 2012a). Stakeholders that  
 175 are required to express their opinions can be clustered by a  
 176 myriad of criteria (age, sex, place of residence, profession,  
 177 education, economic level, and political or religious  
 178 beliefs), of which each might assign different values to  
 179 ecosystem services (Cowling et al. 2008) depending on  
 180 their views and needs (Vermeulen and Koziell 2002). As  
 181 the social valuation of ecosystem services is intended to  
 182 guide decision-making on ecosystem services manage-  
 183 ment, it might be more convenient to group stakeholders  
 184 according to their use of the ecosystem (e.g., irrigators,  
 185 walkers, and conservationists) and their role in the

government and social life of the area. With a good rep- 186  
 resentation of stakeholders, outcomes are more likely to 187  
 represent the actual values of the targeted area, avoiding 188  
 trends of what are important ecosystem services to evaluate 189  
 (Castillo et al. 2005; Escalera Reyes 2011; Moreno et al. 190  
 2014). 191

*Stage 3: The methods for social assessment* 192

Methods to elicit social preferences are varied, and depend 193  
 on the scope of the study. Most studies focus on identifying 194  
 valuable ecosystem services of an area (Maass et al. 2005), 195  
 others aim to rank the importance of such services (Garcia- 196  
 Llorente et al. 2012), and some reflect evolving human 197  
 preferences and views through time (Aretano et al. 2013). 198  
 Choosing a particular method might influence the results, 199  
 but combining several methods according to our objectives 200  
 might capture opinions from a broader spectrum, avoiding 201  
 possible bias. In general, qualitative methods (see Chan 202  
 et al. 2012a) are more useful for assessing ecosystem ser- 203  
 vices because they enable a comprehensive understanding 204  
 of the interactions between humans and the ecosystem 205  
 (Daniel et al. 2012). Moreover, the most effective way to 206

207 contact stakeholders and the methods used to analyze their  
 208 responses are also important matters, the choice of which  
 209 depends on the type of stakeholder approached.

210 In addition, considering ecosystems from the perspec-  
 211 tive of each stakeholder or beneficiary (Ringold et al. 2013)  
 212 makes it easier to differentiate between the valuation of the  
 213 service (what is supplied to the beneficiary) and the value  
 214 given to it [what is weighted by the beneficiary (Tallis et al.  
 215 2012)]. Furthermore, a previous understanding of the rea-  
 216 sons why an ecosystem service is valued is essential for  
 217 comparing valuation outcomes across studies (see exam-  
 218 ples of typologies of values in Hein et al. 2006; Anthony  
 219 et al. 2009; and Chan et al. 2012b).

220 **Implementing the framework in a case study:**  
 221 **The River Piedra floodplain**

222 To illustrate the implementation of the framework pro-  
 223 posed, we undertook a social valuation of the ecosystem  
 224 services of the River Piedra floodplain (Spain). In this case  
 225 study, we aimed to analyze whether the different percep-  
 226 tions of ecosystem services among stakeholder groups were  
 227 related to their use of the ecosystem—were related to their  
 228 main economic and leisure activities.

229 *Spatial and temporal context*

230 The spatial boundary was limited to the floodplain of the  
 231 River Piedra (19.3 km<sup>2</sup>), a homogeneous area where the  
 232 inhabitants depend on the riparian ecosystem for daily  
 233 activities such as farming, nature tour operators, or visiting  
 234 a natural waterfall park. The interviews provided infor-  
 235 mation about the ecosystem services flows in the area over  
 236 the last 50 years, but the ranking of ecosystem services  
 237 preferences was based on the present. However, defining  
 238 the temporal framework in the present was not easy to  
 239 clarify; instead of ranking ecosystem services indepen-  
 240 dently of what is currently delivered, some stakeholders  
 241 ranked their preferences according to their perception of  
 242 what is being currently delivered. To ensure consistency,  
 243 these latter responses were rejected.

244 *Social context*

245 From a total population of 880, we contacted 71 people in  
 246 person, including permanent and temporal residents,  
 247 farmers, tour operators (hosting or guiding nature tourists),  
 248 nature protection agents, scientists, and technicians work-  
 249 ing on riverbank restoration projects. Some of these people,  
 250 such as local mayors and regional<sup>1</sup> authorities, were

251 contacted because of their relevant social role in decision-  
 252 making, and in influencing perceptions about the river and  
 253 the floodplain (i.e., local pro-environmental associations).

*Methods of assessment*

254  
 255 We performed semi-structured interviews for a qualitative  
 256 sample of the main stakeholders of the River Piedra  
 257 floodplain. Interviews were mostly held individually and  
 258 occasionally in groups of two or three people from the  
 259 same stakeholder sector (namely, when new stakeholders  
 260 were contacted on site) and lasted from 30 to 90 min.  
 261 Digital records of interviews were kept with the interview-  
 262 ees' agreement. A minimum number of seven people  
 263 from each of the main stakeholder sectors were inter-  
 264 viewed; until we did not receive more information from the  
 265 same sector of stakeholders (Valles 1999). This method  
 266 maximizes the survey effort by obtaining a wide range of  
 267 different answers. We were interested in both ecosystem  
 268 services identification and preference rankings. Therefore,  
 269 in the first part of the interview, we asked about the uses,  
 270 products, and benefits that the interviewees derived from  
 271 the River Piedra and how these had changed over the last  
 272 50 years. In the second part, we provided the interviewees  
 273 with a list of 21 benefits derived from the River Piedra and  
 274 asked them to rank the services according to what they  
 275 considered more important for maintaining their standard  
 276 of living (see “Methods” section for details).

**RESULTS**

277  
 278 The first section shows the results of the review, organized  
 279 according to the stages of the framework proposed. In the  
 280 second section, we roughly explain the outcomes obtained  
 281 from the implementation of the proposed framework in the  
 282 River Piedra case study.

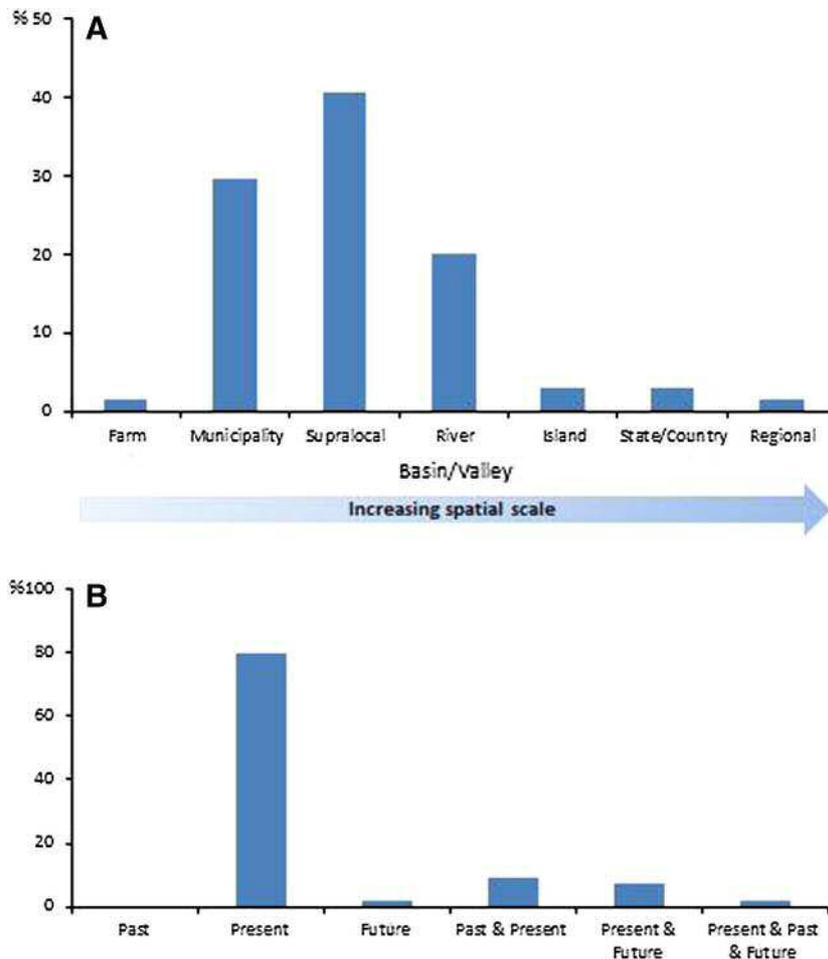
**Current trends in the social valuation of ecosystem services**

*Stage 1*

285  
 286 *Spatial framework:* The results of our review showed that  
 287 most evaluations (40.6 %) occurred at a supra-local scale,  
 288 larger than the municipality (i.e., county, province). The  
 289 rest of spatial scales were addressed in a downscaling order  
 290 as follows: region (a continent or a part of one) (1.6 %),  
 291 state or country (3.1 %), small islands (3.1 %), watershed  
 292 or valley (20.3 %), municipality (29.7 %), and farm (1.6 %)  
 293 (Fig. 2a). In addition, the most-studied ecosystems (clas-  
 294 sification based on the MEA 2005) were cultivated  
 295 (34.6 %), forest (24.7 %), inland water (11.1 %), dryland

1FL01 <sup>1</sup> Note that in this case, *regional* refers to representatives from a  
 1FL02 county or province.

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**Fig. 2** Percentage of valuations accomplished on different **a** spatial and **b** temporal scales. Note that in **a** *supra-local* refers to a scale larger than municipality (i.e., a county or province) and *regional* refers to a continent or a part of one

296 (8.6 %), mountain (7.4 %), coastal (6.2 %), island (3.7 %),  
 297 and urban systems (3.7 %). Studies considering marine and  
 298 polar ecosystems were not found in our review.

299 *Temporal framework:* Eighty percent of studies focused  
 300 on current service provision, whereas only 9 % were based  
 301 on a comparison between past and current provision, and  
 302 7.2 % compared present and future expectations (Fig. 2b).  
 303 Finally, 1.8 % of studies projected future ecosystem service  
 304 provision, and another 1.8 % compared the provision of  
 305 services across past, present, and future ecosystem services  
 306 scenarios.

307 *Stage 2*

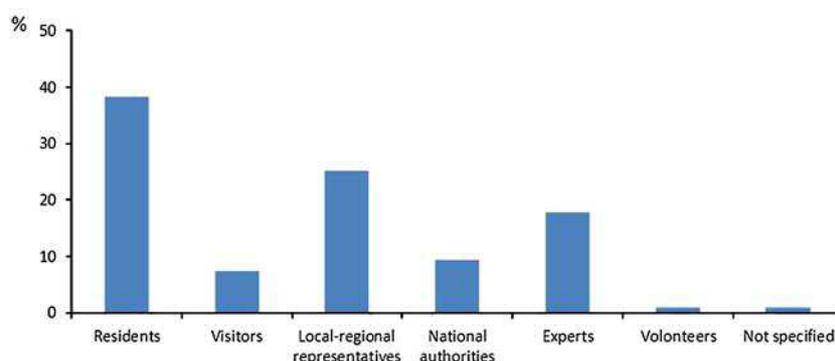
308 *Social context:* From our review, 38.3 % of the studies  
 309 considered the opinions of local residents, 25.2 % con-  
 310 sulted local or regional<sup>2</sup> representatives (including mayors,

NGOs, and major associations), and 17.8 % included 311  
 environmental professionals such as scientists and techni- 312  
 cians. National authorities were considered in 9.4 % of the 313  
 studies, and 7.5 % included the views of visitors or tourists 314  
 (Fig. 3). Thirty-eight percent of studies were based exclu- 315  
 sively on a single stakeholder group; namely, 29 % of 316  
 studies were addressed to local inhabitants, 5.5 % to local 317  
 or regional representatives, and 3.6 % to experts. No study 318  
 relied solely on the opinion of national authorities, and the 319  
 rest considered a mixture of several types of stakeholders. 320  
 A small number of studies compared views between two 321  
 stakeholder groups, for example, locals versus visitors, 322  
 landowners versus tenants, and permanent residents versus 323  
 seasonal ones. 324

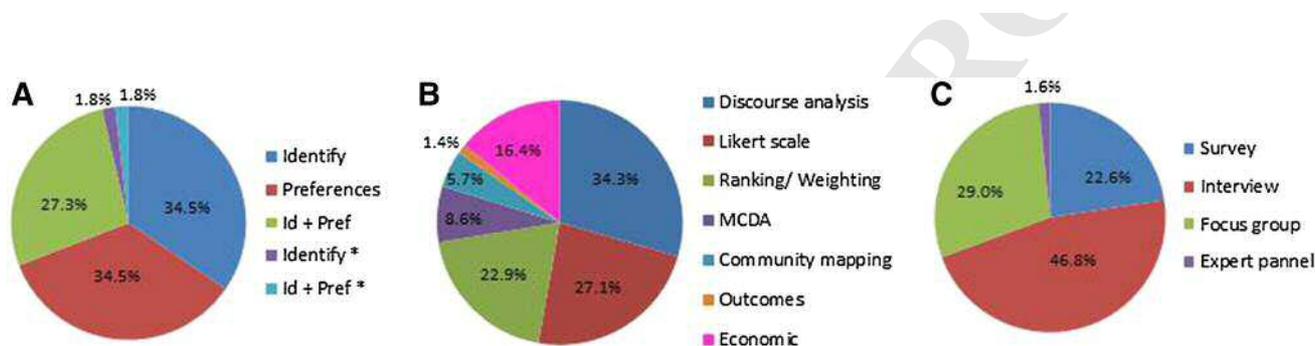
*Stage 3* 325

*Scopes:* Our review revealed two scopes for evaluating 326  
 ecosystem services, and both were used equally: 34.5 % of 327

2FL01 <sup>2</sup> Note that in this case, *regional* refers to representatives from a  
 2FL02 county or province.



**Fig. 3** Social context: percentage of types of stakeholders asked to evaluate ecosystem services. Note that local–regional representatives include mayors, NGOs, and major associations of a county or province; and experts refers to environmental professionals (scientists and technicians)

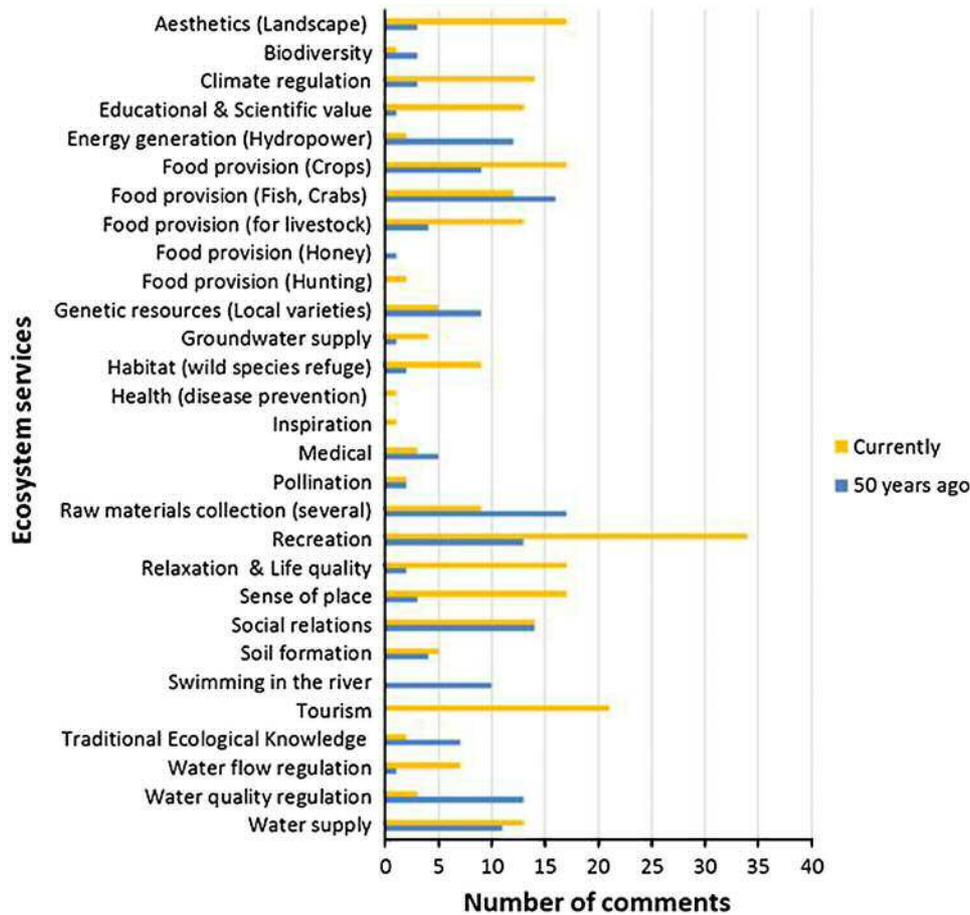


**Fig. 4** Percentage of each method used **a** as scope, **b** to analyze the social valuation of ecosystem services, and **c** to approach stakeholders. Abbreviations: **a** Id for Identify; Pref for Preferences, **b** MCDA for Multi-Criteria Decision Aid. Note that in **a** *asterisk* includes only cultural services; in **b** community mapping includes only those studies using this technique to identify ecosystem services; therefore, the percentage of published articles about mapping ecosystem services might be much greater; *outcomes* refers to both focus groups and workshop results; *economic* refers to the percentage of articles using economic methods as a social valuation of ecosystem services (i.e., calculated separately from the other percentages); in **c** focus group also includes workshops

328 the evaluations focused on identifying ecosystem services  
 329 (asking participants to elaborate a list of services to test  
 330 their environmental knowledge), 34.5 % focused on  
 331 establishing preferences among ecosystem services (asking  
 332 participants to sort ecosystem services according to their  
 333 priorities), 27.3 % of the studies considered both scopes,  
 334 and 3.6 % used social evaluation to elicit uniquely cultural  
 335 services (Fig. 4a).

336 *Techniques:* In our review, 34.3 % of the studies used  
 337 discourse analysis, 27.1 % used Likert-type scales [a measure  
 338 of the level of agreement or disagreement to a statement  
 339 according to a symmetric scale; e.g., 1–5, 0–3, 0–10 (Likert  
 340 AQT 1932)], 22.9 % used ranking or weighting [including AHP  
 341 (Analytical Hierarchy Process) (Saaty 1980) and swing-  
 342 weighting], 8.6 % used Multi-Criteria Decision Aid [MCDA  
 343 (Belton and Stewart 2001)], 5.7 % used community mapping,  
 344 and 1.4 % used outcomes from a workshop or focus group

(Fig. 4b). However, the majority of studies were based on a  
 345 single methodology; primarily, discourse analysis (24 %),  
 346 the Likert-type scale (24 %), and ranking or weighting  
 347 (13 %). The combination of discourse analysis and ranking  
 348 or weighting was used in 11 % of studies. Additionally,  
 349 16.4 % of the valuations included some type of economic  
 350 valuation. Finally, our review showed that almost half of the  
 351 valuations (46.8 %) included interviews (97 % were held  
 352 face-to-face), 29 % organized workshops or focus groups,  
 353 and 22.6 % distributed surveys (including face-to-face and  
 354 by mail) (Fig. 4c). Eighty percent of studies were based  
 355 exclusively on a single approach; namely, 35 % of the valuations  
 356 were accomplished uniquely through face-to-face  
 357 interviews, 22 % through surveys, and 22 % as workshops or  
 358 focus groups. A minority of the valuations (1.6 %) were  
 359 completed entirely by an expert panel and by e-mail, and the  
 360 rest considered a mixture of techniques.  
 361



**Fig. 5** Identifying ecosystem services and flows in our case study. The Y-axis represents the ecosystem services mentioned by stakeholders. The X-axis represents the number of comments referring to each ecosystem service currently delivered in the study area (yellow bars) and 50 years ago (blue bars)

362 **Case study: The social assessment of ecosystem**  
 363 **services in the River Piedra floodplain**

364 *Identifying ecosystem services and flows:* Stakeholders  
 365 perceived a general increase in ecosystem services over the  
 366 last 50 years, mainly through cultural services such as  
 367 recreation, tourism, and relaxation & life quality (Fig. 5).  
 368 They also perceived a decrease in water-dependent services  
 369 such as water quality regulation, energy generation  
 370 (hydropower), leisure (swimming in the river), traditional  
 371 ecological knowledge, raw material collection, food pro-  
 372 vision (fish and crabs), and local varieties (genetic  
 373 resources) from upstream to downstream. The change in  
 374 ecosystem services was perceived across stakeholder  
 375 groups, indicating that changes affected all social groups  
 376 considered. Additionally, interviewees pointed out valuable  
 377 aspects of the ecosystem that are not usually included as  
 378 ecosystem services: biodiversity, nature tourism (which  
 379 provides job opportunities), traditional ecological knowl-  
 380 edge, and health (such as disease prevention).

*Ranking ecosystem services:* Water supply, water quality 381  
 regulation, and water flow regulation were the ecosystem 382  
 services that were ranked the highest, whereas energy 383  
 supply, raw material production, and medicinal plants were 384  
 ranked the lowest. Responses within each stakeholder 385  
 group varied, which prevented us from defining stake- 386  
 holder groups according to their preferences for ecosystem 387  
 services. 388

**DISCUSSION** 389

In this paper, we go a step further in the social evaluation 390  
 of ecosystem services by identifying three basic aspects 391  
 that should be explicit in such assessments: (1) the spatial 392  
 and temporal context (boundary delimitation); (2) the 393  
 social context (who evaluates); and (3) the methodology 394  
 used (how ecosystem services are evaluated). We aim to 395  
 launch social valuations of ecosystem services not only as 396  
 an isolated exercise in valuation, or restricted to merely 397

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398 valuate cultural ecosystem services, but to advance our  
399 knowledge on the value that society gives to ecosystems, to  
400 enable comparisons across studies, and to improve land  
401 management plans.

402 Although we tested the framework in a single case study  
403 (Felipe-Lucia 2012), our experience in socio-ecological  
404 research (Comín et al. 2005; Escalera Reyes 2011), the  
405 insights gained from the literature review, and the fact that  
406 the outlines proposed are broad, enable us to propose this  
407 framework as a useful approach to guide the social  
408 assessment of ecosystem services in a wide context.  
409 Therefore, we encourage both researchers and practitioners  
410 to use this framework in other case studies to test its  
411 validity and to enhance it if any pitfalls are found.

412 The review showed the potential of the social approach  
413 for ecosystems management, and also revealed some gaps  
414 in meeting such a challenge. At the stage of the spatial–  
415 temporal context, there are currently a low number of  
416 ecosystem services evaluations that gathered information  
417 across several spatial and temporal scales. However, con-  
418 sidering such information would allow the flows of eco-  
419 system services to be estimated. Combining both spatial  
420 and temporal flows can be useful to forecast future trends  
421 on the extent and direction of ecosystem services derived  
422 from land-use and land-cover changes over time (MEA  
423 2005). Iteratively assessing social perceptions would pre-  
424 dict support or tensions in society derived from the man-  
425 agement actions accomplishing such changes (see Fig. 1).

426 Additionally, our review disclosed that the use of the  
427 social approach in the valuation of ecosystem services  
428 operated with the same type of ecosystems as studies from  
429 other approaches (Feld et al. 2009; Martin et al. 2012), and  
430 that there were some ecosystems not addressed at all. For  
431 instance, there is not much knowledge concerning the  
432 ecosystem services perception of the inhabitants of polar  
433 and desert ecosystems. This indicates that our under-  
434 standing of the social value of ecosystem services across  
435 cultures can be expanded. Accounting with such informa-  
436 tion could expand our current perception of valuable eco-  
437 system services and enhance management projects in  
438 remote areas.

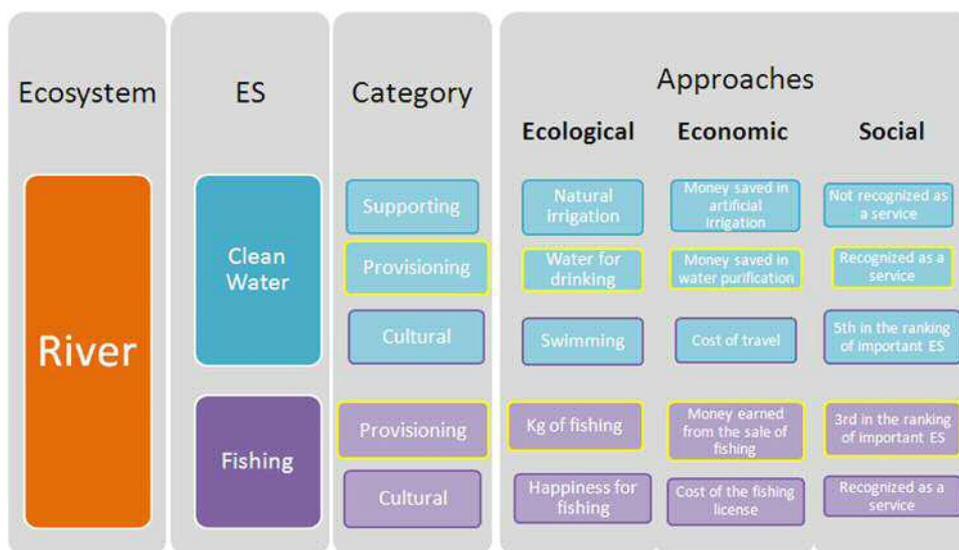
439 Consistent with the results on the spatial context (the  
440 main spatial scales addressed were the supra-local and the  
441 municipality), the results of the social context showed that  
442 local residents were the group most frequently considered  
443 in the studies reviewed, but they were still in the minority  
444 among the studies. Listening to the local stakeholders and  
445 including their views and concerns might help the projects  
446 succeed. Even in larger projects, where decisions are made  
447 at the national or regional levels, implementing the views  
448 of representatives of local stakeholders whose well-being is  
449 affected is recommended (Hicks et al. 2009; Moreno et al.  
450 2014). Neglecting local perceptions can hamper success in

management projects that aim to enhance ecosystem ser-  
451 vices not supported locally (Hauck et al. 2013). Further-  
452 more, on the other hand, projects or demands that arise at  
453 the local level are more likely to be implemented if they  
454 involve managers at the decision-making level, which are  
455 usually larger than local ones.

456 Regarding the suitability of the different methods  
457 exposed, we agree with Tallis et al. (2012) and Ringold  
458 et al. (2013) who suggest that an open combination of the  
459 two scopes identified would provide the most information,  
460 firstly identifying the valuable ecosystem services to  
461 stakeholders, and secondly, ranking their preferences (i.e.,  
462 the value). This is especially important in land manage-  
463 ment, where trade-offs between alternative land uses are  
464 frequent, and a selection of ecosystem services to be  
465 enhanced or decreased might be required (Hicks et al.  
466 2013).

467 In addition, we stress the need to clearly distinguish the  
468 social valuation from the economic valuation based on  
469 social preferences as separate approaches for the assess-  
470 ment of the ecosystem services. Our review showed that  
471 264 papers outlined as “social valuations” were actually  
472 based on preferences revealed through methods using only  
473 monetary terms. Forty-five percent of our total records  
474 considered an economic valuation of some sort, 24 % were  
475 based on revealed preferences (including contingent valu-  
476 ation and “willingness-to-pay/accept/give-time” surveys),  
477 17 % used choice experiments or modeling, 11 % stated  
478 preferences, and 2 % used cost-benefit analysis. Given that  
479 we did not search for the term “economics” in our review,  
480 these figures might not be definitive. We provide them  
481 merely to draw attention to the fact that a large number of  
482 papers included in “social valuation” of ecosystem ser-  
483 vices are actually economic valuations based exclusively  
484 on social preferences. As we do not aim to expand on the  
485 differences between both approaches or the risks of limit-  
486 ing research on social preferences to monetary terms, we  
487 refer to other authors for further discussion (Funtowicz and  
488 Ravetz 1994; Chee 2004; Wegner and Pascual 2011; Farley  
489 2012; Casado-Arzuaga et al. 2013). Defining clear methods  
490 for the social valuation of ecosystem services would  
491 strengthen the social approach as the alternative to eco-  
492 nomics to assess ecosystem services by society.

493 Finally, although in this paper we have developed one of  
494 the three approaches for the evaluation of ecosystem ser-  
495 vices, we understand that the three approaches together are  
496 required to properly assess the value of ecosystem services  
497 (Daily 1997) and to inform decision-making. In the  
498 example provided in Fig. 6, each ecosystem service (for  
499 example, clean water and fishing) is ascribed to more than  
500 one category—among them, regulating, supporting, pro-  
501 visioning, or cultural—as proposed by some authors (e.g.,  
502 Chan et al. 2012a), and is evaluated using different  
503



**Fig. 6** Example of approaches that can be applied to evaluate two ecosystem services (ES) provided by riverine ecosystems. Although each service is often ascribed to a unique category (*second column, blue box for supporting and purple box for cultural*), it can actually be evaluated by more than one category (*third column, blue frame for supporting, yellow frame for provisioning, and purple frame for cultural*). Furthermore, each category can be evaluated from the ecological, economic, or social approach, using different indicators. The assessment of all three approaches is strongly recommended for a complete valuation of ecosystem services

504 indicators according to the approach adopted. Currently,  
 505 most assessments intend to capture the whole value of  
 506 ecosystem services by focusing solely on the ecological  
 507 and economic approaches (Satz et al. 2013), while ignoring  
 508 the social one (e.g., Kremen and Ostfeld 2005; Spangen-  
 509 berg and Settele 2010; but see Oteros-Rozas et al. 2012;  
 510 Martín-López et al. 2014). Researchers probably assume  
 511 that valuable ecosystem services are obvious and that they  
 512 are able to identify them without including the opinion of  
 513 society (Chan et al. 2012a), and even question whether  
 514 using all three approaches might provide redundant mea-  
 515 sures (Brown 2013). However, it has been argued that  
 516 using an integrated approach is the best way to make  
 517 informed decisions based on ecological sustainability,  
 518 economic efficiency, and social justice (Costanza 2000;  
 519 MEA 2005; Farley 2012).

520 **Practical recommendations**

521 We encourage scientists and practitioners to: (1) under-  
 522 stand ecosystem services flows by comparing ecosystem  
 523 services preferences across time and space, for which  
 524 interviewers must clearly specify the temporal and spatial  
 525 framework; (2) include a variety of stakeholders from all  
 526 social ranges, grouping them according to their social  
 527 characteristics and their use of the ecosystem; and (3)  
 528 evaluate ecosystem services via both identification and

ranking, insisting that stakeholders propose ecosystem 529  
 services that are valuable to them, without listing con- 530  
 straints. For this third recommendation, ecosystem services 531  
 need to be clearly defined, by indicating or separately 532  
 evaluating the different benefits each ecosystem service 533  
 can provide (Reyers et al. 2013). Also, the role of stake- 534  
 holder representatives should be stated to ensure that they 535  
 express the preferences of the organization they represent; 536  
 such organizations should establish their own ranking of 537  
 ecosystem services preferences. 538

Thus, we need to distinguish (i) the cultural services 539  
 from the social approach and (ii) the social approach from 540  
 the economic valuation based on social preferences. 541  
 Additionally, we suggest taking the proposed framework 542  
 into an iterative process, which deepens and evolves as do 543  
 changes in the social–ecological context, human needs, and 544  
 land uses. 545

Finally, the baseline question of whether we are actually 546  
 able to establish our preferences for ecosystem services 547  
 remains unsolved. In our western-culture society, we are so 548  
 rarely asked to appreciate what we obtain for free and to 549  
 put into practice our system of values that it is difficult for 550  
 us to establish preferences for ecosystem services or even 551  
 to identify the ecosystem services we receive. We believe 552  
 that the underlying challenge of our society is to enable 553  
 citizens to express their opinions for decision-making. Fair 554  
 social participation in decision-making based on ecosystem 555  
 services assessments leads to our well-being. 556

## 557 CONCLUSION

558 To complement the ecological and economic assessments  
 559 of ecosystem services, a three-step framework for the  
 560 social valuation of ecosystem services is proposed. This  
 561 framework provides a useful tool to contrast outcomes  
 562 across studies and to support land planning and manage-  
 563 ment. We address important questions at each stage, such  
 564 as considering spatial-temporal flows, including stake-  
 565 holders from all social ranges, and using two comple-  
 566 mentary methods (both identification and ranking) to value  
 567 ecosystem services. Additionally, we stress the need to  
 568 differentiate (i) the cultural services from the social  
 569 approach and (ii) the social approach from the economic  
 570 valuation based on social preferences. Defining clear  
 571 methods for the social valuation of ecosystem services  
 572 would strengthen this approach as the alternative to eco-  
 573 nomics to assess ecosystem services by society. We aim to  
 574 launch the social valuation of ecosystem services as a tool  
 575 to enable citizens to express their opinions regarding  
 576 decision-making. A fair social participation in decision-  
 577 making based on ecosystem services assessments is the  
 578 way to human well-being.

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## AUTHOR BIOGRAPHIES

**María R. Felipe-Lucia** (✉) is a PhD candidate at the Pyrenean Institute of Ecology (Instituto Pirenaico de Ecología-CSIC) in Jaca, Spain, and at the Universidad Pablo de Olavide in Sevilla, Spain. Her research interests include ecological restoration, the valuation of ecosystem services, and the public participation in land planning and management. She is specialized in riparian ecosystems including agroecosystems and works from the local to the landscape scale. Address: Instituto Pirenaico de Ecología-CSIC, Av. Nuestra Señora de la Victoria, s/n, 22700 Jaca, Huesca, Spain. e-mail: maria.felipe.lucia@gmail.com

**Francisco A. Comín** is Research Professor at Instituto Pirenaico de Ecología-CSIC. His research interests range from basic biogeochemical processes of aquatic ecosystems to applied aspects of ecological restoration, including integrating social aspects, particularly on wetlands and watersheds.

*Address:* Instituto Pirenaico Ecología-CSIC, Av. Montañana 1005,  
50192 Saragossa, Spain.  
e-mail: comin@ipe.csic.es

**Javier Escalera-Reyes** is Professor of Social Anthropology at the University Pablo de Olavide of Seville, where he is director of the Social Research Group and Participatory Action (GISAP), and co-director of the Master's Degree in Social Research Applied to the Environment, and of the Doctoral Program in Environmental Studies.

His research interests include political anthropology, sociability, associations, environment and natural areas, tourism, participatory research, cultural heritage, and collective identities.

*Address:* Universidad Pablo de Olavide, Carretera Utrera, km. 1,  
41013 Seville, Spain.  
e-mail: fjescrey@upo.es

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